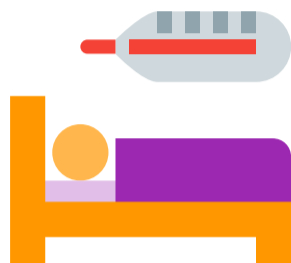


COVID-19 FAQs

What is coronavirus?

Coronaviruses are a large family of viruses which may cause illness in animals or humans. In humans, several coronaviruses are known to cause respiratory infections ranging from the common cold to more severe diseases such as Middle East Respiratory Syndrome (MERS) and Severe Acute Respiratory Syndrome (SARS). The most recently discovered coronavirus causes coronavirus disease COVID-19.



What is COVID-19?

COVID-19 is the infectious disease caused by the most recently discovered coronavirus. This new virus and disease were unknown before the outbreak began in Wuhan, China, in December 2019.

What is SARS-CoV-2?

SARS-CoV-2 is the name of the new virus that causes COVID-19. It is an enveloped virus. This type of virus is considered the easiest to kill on surfaces. More commonly this virus is now being referred to as "the virus that causes COVID-19".



Can we make specific claims that our products will kill the virus that causes COVID-19?

We cannot make specific efficacy claims for products against the virus that causes COVID-19 for the following reasons:

- As this is a new virus, no organisation has yet had the opportunity to specifically test the efficacy of any sanitising or disinfecting product against this virus.
- A specific claim of efficacy against this virus would classify any product as a therapeutic good in Australia. This would mean the product is subject to legislative requirements administered by the relevant regulator. Claims must be specifically substantiated and registered with regulators.



If we can't make a specific claim how do we know our products are appropriate and effective?

Products use recommendations are made on the following basis:

- They provide a level of antimicrobial active chemistry in-line with World Health Organisation recommendations for control of the virus that causes COVID-19 (e.g. 1000ppm available chlorine, greater than 60% alcohol)
- They provide a level of antimicrobial active chemistry that has been demonstrated to be effective in control of similar or more challenging to kill viruses. (e.g. Poliovirus, other Coronaviruses, Rhinovirus, Reovirus)

On this basis we consider product recommendations to be appropriate for control of the virus that causes COVID-19.

